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ATTORNEYS AT LAW



SECTOR
#4

William D. Devaul
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November 28, 2001

Box Missing Parts
Assistant Commissioner for Patents
Washington, DC 20231

Re: U.S. Patent Application No.: **09/858,134** - filed: May 15, 2001
Entitled: *Method and System for Automatically Managing a Voice-Based
Communications System*
By: S. Cannavo, M. LeBrun and K. Mudambi
Docket No.: IFK-002.01 (21426-201)

Dear Sir:

In response to the Notice to File Missing Parts mailed July 17, 2001, Applicants enclose for filing in the above-referenced patent application the following:

1. This Missing Parts Transmittal Letter with a written assertion of Small Entity Status and request for Three-Month Extension of Time with a Certificate of First Class Mailing (*in duplicate*);
2. A copy of the Notice to File Missing Parts of Nonprovisional Application;
3. A combined Declaration and Power of Attorney executed by S. Cannavo, M. LeBrun and K. Mudambi;
4. A check in the amount of \$525.00; and
5. A return receipt postcard.

Applicant claims small entity status under 37 CFR 1.27 (as amended on September 8, 2000) for this application. The enclosed check in the amount of \$525.00 for this response includes payment for the fee for a three-month extension of time (460.00) and the surcharge for the late filing of a declaration (\$65.00).

Applicant also hereby requests a three-month extension of time. Accordingly, a response to the Notice to File Missing Parts mailed July 17, 2001 is due by **December 17, 2001**.



01/07/2002 BNGUYEN1 00000054 09858134

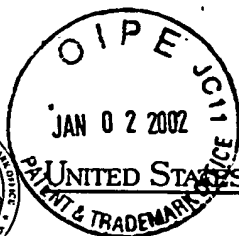
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20/481220.1

The Commissioner is hereby authorized to charge any underpayments or credit any overpayments to our Deposit Account No. 06-1448.

<p style="text-align: center;">Certificate of First Class Mailing</p> <p>I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail, postage prepaid in an envelope addressed to: Box Missing Parts, Assistant Commissioner for Patents, Washington, DC 20231 on the date set forth below:</p> <p><u>November 28, 2001</u> Date</p> <p> Terrill Williams</p>	<p>Respectfully submitted, FOLEY HOAG</p> <p></p> <p>William D. Devaul Reg. No. 42,483 Attorney for Applicants Customer ID No. 25181</p>
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WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/858,134 /	05/15/2001	Samuel Cannavo	IFK-002.01

CONFIRMATION NO. 1732

025181
FOLEY, HOAG & ELIOT, LLP
PATENT GROUP
ONE POST OFFICE SQUARE
BOSTON, MA 02109

FORMALITIES LETTER



OC00000006304131

Date Mailed: 07/17/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 65.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

01/07/2002 BNGUYEN1 00000054 09858134

01 FC:205

65.00 OP